



## **Booking Policies**

### **PAYMENTS:**

A 25% deposit is required to secure a reservation - with the balance is due 30 before the activity/tour date. Payments can be made online, or by credit card over the phone. If a deposit is made by credit card, we will collect the remaining balance from the same credit card used for the deposit, 30 days before your tour /flight.

### **CANCELLATIONS:**

All tours cancelled outside of 30 days from the date of the tour will be refunded in full, less a 10% cancellation charge (to a maximum of \$100). Payments made for any activity which is cancelled within 30 days of the date of the activity are non-refundable

*Single Supplement:* All tour prices are based on double occupancy. Single rooms are available for an additional charge. Please contact us for the single supplement price. If you are traveling alone, we can often pair you up with another single traveller.

### **ITINERARY CHANGES:**

Every attempt will be made to adhere to our scheduled itinerary. However, participants acknowledge and willingly accept the possibility of unexpected changes to our route and itinerary. Safety issues, weather and/or any extenuating circumstances beyond our control may contribute to this possibility. Should these changes affect your post tour travel plans, Tyax Adventures will not be responsible for additional expenses incurred by tour members (non-refundable airline tickets, rental cars, hotel reservations, etc).

### **TOUR MINIMUMS:**

Tyax Adventures reserves the right to cancel scheduled tours that do not meet our minimum sign-up requirements (usually 4 guests). In the event of a cancellation, guests will be notified as soon as possible, usually 30 days prior to their tour departure. Tyax Adventures will provide a full-refund of any monies paid, or guests may select another tour date at no charge. Tyax Adventures will not be responsible for additional expenses incurred by tour members (non-refundable airline tickets, rental cars, hotel reservations, etc).

### **WAIVERS:**

Each guest will be required to sign a Release of Liability, Waiver of Claims, Assumption of Risks and Indemnity Agreement before being allowed to hike, horseback ride or mountain bike with us.

### **FLIGHTS:**

Tyax Adventures reserves the right to cancel or adjust a flight at any time due to weather or other unforeseen circumstances. Flights cancelled by Tyax Adventures will be fully refunded.

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